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BEFORE THE STATE OF NEVADA

FUNERAL AND CEMETERY SERVICES BOARD

IN THE MATTER OF:

KRISTEN ANDERSON, Funeral Director License No. FD860,

Case Nos. FB19-01

Respondent.

CONSENT DECREE

The State of Nevada Board of Funeral and Cemetery Services ("BOARD") having jurisdiction over KRISTEN ANDERSON ("ANDERSON") Funeral Director License No. FD860 pursuant to NRS 642.5175; a complaint against said license holder having been received alleging violations of the Nevada statutes and regulations controlling the practice of funeral directors; and the parties being mutually desirous of settling the controversy between them relative to the pending complaint;

IT IS HEREBY STIPULATED AND AGREED between the undersigned parties that this matter shall be settled and resolved upon the following terms:

VOLUNTARY WAIVER OF RIGHTS

ANDERSON is aware of, understands, and has been advised of the effect of this Consent Decree, which she has carefully read and fully acknowledged. ANDERSON has had the opportunity to consult with competent counsel of her choice.

ANDERSON has freely and voluntarily entered into this Consent Decree, and is aware of her rights to contest the charges pending against her. These rights include representation by an attorney at her own expense, the right to file an answer in response to a formal complaint, the right to a public hearing on any charges or allegations formally filed, the right to confront and cross-examine witnesses called to testify against her, the right to present evidence on her own behalf, the right to testify on her own behalf, the right to receive written findings of fact and conclusions of law supporting the decision on the merits of the complaint, and the right to obtain judicial review of the decision. All of these

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rights are being voluntarily waived by ANDERSON in exchange for the BOARD'S acceptance of this Consent Decree.

If the Consent Decree is not accepted by the BOARD, no member of the BOARD will be disqualified from further hearing of this matter, by reason of his or his consideration of the Consent Decree. ANDERSON hereby waives any claim of bias or prejudice based upon said consideration by any member of the BOARD in any subsequent disciplinary hearing conducted by the BOARD.

JURISDICTION

ANDERSON acknowledges that the BOARD has jurisdiction over the conduct alleged in the Complaint. ANDERSON acknowledges that the BOARD has the legal power and authority to take disciplinary action, including, but not limited to, the revocation of her funeral director license in Nevada.

ANDERSON acknowledges that the BOARD will retain jurisdiction over this matter until all terms and conditions set forth in this Consent Decree have been met to the satisfaction of the BOARD.

PUBLICATION OF CONSENT DECREE

ANDERSON acknowledges that at the time this Consent Decree becomes effective, it also becomes a public document and will be reported to the State of Nevada, Legislative Council Bureau, Disciplinary Action Reporting System; and such other national databases as required by law. It is also understood that any meeting during which the BOARD considers and accepts or rejects this Consent Decree is open to the public and that the minutes of the BOARD meeting are a public document, available for inspection by any person so requesting.

INDEMNIFICATION

ANDERSON, for herself, her heirs, executors, administrators, successors and assigns, hereby indemnifies and holds harmless the State of Nevada, the BOARD, the Nevada Attorney General's office and each of its members, agents and employees in their individual and representative capacities against any and all claims, suits, demands,

actions, debts, damages, costs, charges, and expenses, including court costs and attorney's fees against any persons and entities as well as all liability, losses, and damages of any nature whatsoever that the persons and entities named in this paragraph shall have or may at any time sustain or suffer by reason of this investigation, this disciplinary action, this settlement or its administration.

CONTINGENCY

By signing the Consent Decree, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the Consent Decree.

The parties understand and agree that facsimile copies of this Consent Decree, including facsimile signatures thereto, shall have the same force and effect as the originals.

This Consent Decree is intended to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral).

STIPULATED FACTS AND CONCLUSIONS OF LAW

ANDERSON understands the nature of the allegations under consideration by the BOARD. She acknowledges that the conduct alleged in the Complaint, if proven, constitutes violations of the Nevada Board of Funeral and Cemetery Services Practice Act (NRS and NAC 642) and Nevada Revised Statutes Chapter 440. She further recognizes that if this matter were to be taken to a disciplinary hearing before the BOARD, there is a substantial likelihood that the following allegations could be proven as true, and that as a result she would be subject to disciplinary action by the BOARD. As such, ANDERSON does not contest the following allegations:

- 1. ANDERSON held a valid funeral director license on the date of the alleged violation, and continues to hold a valid funeral director license through the present day.
- 2. ANDERSON was the managing funeral director of Sunrise Cremation Society (SCS) located at 401 Max Court, Henderson, Nevada 89011 at the time of the alleged violations beginning October 31, 2018.

- 3. The complaint references the January 23, 2019 passing of David Walters, who was a Nevada licensed funeral director (FD70) with access to the Electronic Death Registry System.
- a. On November 12, 2018, Mr. Walters' attorney informed the board by letter that Mr. Walters was not a licensed funeral director at any facility, although his attorney subsequently clarified that the November 12, 2018 notification was intended to convey that Mr. Walters was no longer the managing funeral director for any facility.
- b. The complaint alleges that David Walters signed ninety-two (92) death records since November 12, 2018, and then signed eleven (11) more death records after his reported passing.
 - c. All of the aforementioned death records were assigned to SCS.
- 4. The complaint alleges that Ellen Meade FA134, admitted she and Michael Walters FA97, were logged into David Walters' Electronic Death Registry System account and used this account when entering death information.
- a. It was represented that Ellen Meade and Michael Walters had their own accounts and passwords to enter such information.
- b. It is further alleged that Ellen Meade and Michael Walters used David Walters' account not only to enter death information, but to also affix his signature as the representative funeral director to the records.
- 5. NRS 642.5174(1) states that unprofessional conduct includes misrepresentation or fraud in the operation of a funeral establishment, direct cremation facility, cemetery or crematory, or the practice of a funeral director or funeral arranger.
- 6. NRS 642.5174(11) states that unprofessional conduct includes violation of any provision of this chapter, any regulation adopted pursuant thereto or any order of the Board.
- 7. NRS 642.5174(12) states that unprofessional conduct includes violation of any state law or municipal or county ordinance affecting the handling, custody, care or

transportation of dead human bodies, including, without limitation, chapters 440, 451 and 452 or NRS.

- 8. NRS 642.5174(13) states that unprofessional conduct includes fraud or misrepresentation in obtaining a permit or license.
- 9. NRS 440.450 states that the funeral director is responsible for obtaining and filing the certificate of death with the local health officer, or his or her deputy, in the registration district in which the death occurred, and for securing a burial or removal permit prior to any disposition of the body.
- 10. NRS 642.345(3) states that the funeral director is responsible for the proper management of each funeral establishment that he or she manages.
 - 11. That pursuant to Nevada Revised Statute (NRS) 642.5175:

The following acts are grounds for which the Board may take disciplinary action against a person who holds a license, permit, or certificate issued by the Board pursuant to this chapter or chapter 451 or chapter 452 of NRS, or may refuse to issue such a license, permit, or certificate to an applicant therefor:

(1) Conviction of a crime involving moral turpitude.(2) Unprofessional conduct.

(3) False or misleading advertising.

(4) Conviction of a felony relating to the practice of funeral

directors or funeral arrangers.

(5) Conviction of a misdemeanor that is related directly to the business of a funeral establishment, direct cremation facility, cemetery, or crematory;

- 12. That pursuant to Nevada Revised Statute (NRS) 642.5176: If the board determines that a person who holds a license, permit or certificate issued by the Board pursuant to this chapter or chapter 451 or 452 of NRS has committed any of the acts set forth in NRS 642.5175 the Board may:
 - (a) Refuse to renew the license or permit;
 - (b) Revoke the license or permit;
 - (c) Suspend the license or permit for a definite period or until further order of the Board;
 - (d) Impose a fine of not more than \$5,000 for each act that constitutes a ground for disciplinary action;
 - (e) Place the person on probation for a definite period subject to any reasonable conditions imposed by the Board:
 - (f) Administer a public reprimand; or
 - (g) Impose any combination of disciplinary actions set forth in paragraphs (a) to (f), inclusive.
 - (2) The Board shall not administer a private reprimand.

(3) An order that imposes discipline and the findings of fact and conclusions of law supporting that order are public records.

- 13. That pursuant to Nevada Revised Statute (NRS) 622.400, the Board may recover from a person reasonable attorney's fees and costs.
- 14. ANDERSON does not contest the allegations in the Complaint, and acknowledges that as a consequence she is subject to discipline pursuant to the above charges and statutory provisions.

STIPULATED ADJUDICATION

ANDERSON stipulates that pursuant to the authority of NRS 642.5176, the BOARD will impose a suspension of her license FD860 for thirty (30) days. This suspension will take effect 90 days from the fully executed consent decree or when any facility for which ANDERSON is currently the managing funeral director replaces ANDERSON as managing funeral director, whichever occurs sooner. At the conclusion of the thirty (30) day suspension, ANDERSON will continue to no longer act as SCS's managing funeral director and will be placed on probation for one (1) year. ANDERSON may be eligible to return as SCS's managing funeral director but must make such a request to the BOARD once the suspension period ends. Upon the full execution of the Consent Decree, ANDERSON agrees to the following:

- 1. Within thirty (30) days of the approval and execution of this Consent Decree, ANDERSON shall pay attorney's fees and costs in the amount of three hundred eighty two and 04/100 dollars (\$382.04) and an administrative fine in the amount of two thousand five hundred dollars (\$2,500.00).
- a. No grace period is permitted. Full payment not actually received by the BOARD on or before the thirty days as indicated above, shall be construed as an event of default by ANDERSON.
- b. In the event of default, ANDERSON agrees that her funeral director license shall be immediately suspended. The suspension of ANDERSON's license to practice as a funeral director shall continue until the unpaid balance is paid in full and the

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suspension is subject to being reported to all appropriate agencies.

- 2. ANDERSON agrees to hold weekly meetings with SCS staff while she is the Managing Funeral Director prior to the thirty (30) day suspension to ensure proper supervision and oversight of the direct cremation facility.
- 3. During the term of the probation, ANDERSON agrees to comply with the following conditions:
- a. ANDERSON agrees to complete a six (6) hour BOARD approved continuing education course on professional ethics. This continuing education course may not be applied towards the continuing education requirements for the maintenance of ANDERSON's licenses.
- b. ANDERSON shall obey all federal, state and local laws, and orders of the BOARD, which are not inconsistent with this Consent Decree, pertaining to practice as a funeral director in this State. Any and all violations shall be reported by ANDERSON to the BOARD in writing within seventy-two (72) hours.
- c. ANDERSON agrees that she will be financially responsible for all requirements of this Consent Decree and any reasonable financial assessments by the Board for the cost of monitoring its compliance or carrying out the provisions of this Consent Decree.
- d. After the one (1) year probationary period, ANDERSON shall submit a written request to the BOARD for termination of the probation. ANDERSON understands that prior to terminating the probation she must prove to the BOARD's satisfaction that she has complied with all the terms and conditions of the Consent Decree. The BOARD may request additional information from ANDERSON to determine compliance with the terms of the Consent Decree and may require that she meet with the Executive Director and BOARD counsel for further evaluation of her compliance with the Consent Decree. If the BOARD does not request additional information or initiate any further investigation, the probation shall be automatically terminated.

VIOLATION OF TERMS OF CONSENT DECREE

ANDERSON understands that the BOARD may, upon thirty (30) days' notice to respondent, convene a hearing for the limited purpose of establishing that she violated the terms of this Consent Decree. If such a hearing results in a finding of a violation of this Consent Decree, the BOARD may impose any penalty upon ANDERSON authorized by NRS 642.5176.

ANDERSON agrees to waive her rights to appeal the substantive legal basis of the original disciplinary action, which is the basis for this Consent Decree. In the event an alleged violation of the Consent Decree is taken to hearing and the facts which constitute the violation are determined to be not proven, no disciplinary action shall be taken by the BOARD.

ACCEPTANCE BY THE BOARD

This Consent Decree will be presented and accepted by the BOARD with a recommendation for approval from the Attorney General's Office at its next meeting.

COMPLETE CONSENT DECREE

This Consent Decree embodies the entire agreement between the BOARD and ANDERSON. It may not be altered, amended, or modified without the express written consent of the parties.

By: KRISTEN ANDERSON
Funeral Director License No. FD860
Respondent

DATED this - the day of Schriff, 2019.

DATED this ____day of ___

By:

GREGORYM. SCHULMAN, ESQ =-Thorndal Armstrong et. al. 1100 E. Bridger Avenue

Las Vegas, NV 89101 Attorney for Respondent

1	The foregoing Consent Decree between KRISTEN ANDERSON, and the STATE OF
2	NEVADA FUNERAL AND CEMETERY SERVICES BOARD in Case No. FB19-01 is
3	approved as to form and content.
4	DATED this day of
5	AARON D. FORD
6	Attorney/General
7	By: HENNA RASUL
8	Senior/Deputy Attorney General Office of the Attorney General
9	100 North Carson Street Carson City, Nevada 89701
10	(775) 684-1234 hrasul@ag.nv.gov
11	Counsel to the State of Nevada, Funeral and Cemetery Services Board
12	Gemetery Beronces Bourt
13	ORDER
14	By a majority vote on the 14th day of November, 2019, the State of Nevada Funeral
15	and Cemetery Services Board approved and adopted the terms and conditions set forth in
16	the attached Consent Decree in the matter of KRISTEN ANDERSON.
17	IT IS HEREBY ORDERED AND MADE EFFECTIVE.
18	DATED this 18th day of VELEMBER, 2019.
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20	STATE OF NEVADA FUNERAL AND
21	CEMETERY SERVICES BOARD
22	Dr Loude Shoul
23	By: DR. RANDY SHARP Board Chairman
24	Board Chairman
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26	
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