1 AARON D. FORD Attorney General 2 Matthew Feeley Deputy Attorney General (Bar No. 13336) 3 Division of Boards and Open Government 1 State of Nevada Way, Ste. 100 4 Las Vegas, Nevada 89119 Telephone: (702) 486-3120 5 Facsimile: (702) 486-3768 Email: mfeeley@ag.nv.gov Attorneys for the Nevada Funeral & Cemetery Services Board 6 7 BEFORE THE NEVADA FUNERAL & CEMETERY SERVICES BOARD 8 STATE OF NEVADA 9 In the Matter of: Case No. FB24-03 10 MCDERMOTT'S FUNERAL AND 11 CREMATION SERVICE, a Funeral Establishment, and CHRISTOPHER M. 12 GRANT, a Funeral Director, 13 Respondents. 14 FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER 15 This matter was heard by the State of Nevada Funeral & Cemetery Services Board ("Board") on 16 August 6, 2025, via Zoom videoconference, with Board Chairman Dr. Randy Sharp and Board Members 17 Kim Kandaras, Laura Sussman, Dr. Raymond Giddens, Jr., Reverand Dr. D. Edward Chaney, Jeffery 18 Long, and Celena DiLullo present. Respondent Christopher M. Grant ("GRANT"), a Funeral Director, 19 individually and on behalf of Respondent McDERMOTT'S Funeral and Cremation Service 20 ("MCDERMOTT'S), a Funeral Establishment, (collectively, "RESPONDENTS") appeared pro se. The 21 Board Staff and executive Director Stephanie McGee were represented by Deputy Attorney General 22 Matthew Feeley. Senior Deputy Attorney General Todd Wiess provided legal counsel to the Board. 23 The Board, having considered the testimony of witnesses, the exhibits introduced at the hearing, 24 together with all papers and pleadings filed with the Board in this matter and pursuant to NAC 642.180(5) 25 and (12), makes the following findings of fact, conclusions of law, and decision. 26

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FINDINGS OF FACT

- I. At all times relevant to the Complaint, McDERMOTT'S held a permit as a Funeral Establishment issued by the State of Nevada Funeral & Cemetery Services Board ("Board"), Permit Number EST110.
- 2. At all times relevant to the Complaint, GRANT held a license as a Funeral Director issued by the Board, License Number FD920.
- 3. RESPONDENTS are therefore subject to the jurisdiction of the Board and Board Staff and the provisions of NRS chapters 642, 451, and 452 and NAC chapters 642, 451, and 452.
- 4. Pursuant to NRS 642.5172 through NRS 642.524, NRS 642.130 and NRS 642.135, the Board may take disciplinary action.
- 5. At all times relevant to this complaint, Stephanie McGee ("Executive Director McGee") was and is the Executive Director of the Board.
- 6. At all times relevant to this complaint, Dr. Wayne Fazzino ("Investigator Fazzino") was the Investigator for the Board.
- 7. At all times relevant to this complaint, GRANT was and is the Managing Funeral Director at McDERMOTT'S.
- 8. McDERMOTT'S is located at 2121 Western Avenue, Suite A3, in Las Vegas Nevada ("Western Ave. Location").
- 9. On or about February 3, 2024, GRANT submitted a Notice of Change of Location for McDERMOTT'S, requesting to move his facility to 240 S. Decatur Blvd., Suite 135, Las Vegas, Nevada ("Decatur Location"). On the Notice, Grant indicated he anticipated being ready for inspection by February 9, 2024.
- 10. On February 4, 2024, Executive Director McGee received via email a picture of a Yelp listing for McDERMOTT'S but at the proposed Decatur Location. There was no indication on the Yelp listing that McDERMOTT'S was not approved to operate a funeral establishment at that location.
- 11. On or about February 5, 2024, Executive Director McGee navigated to McDERMOTT'S webpage at https://www.mcdermottfuneralservice.com/ and observed that the published address for McDERMOTT'S was the Decatur address.

12. When Executive Director McGee pointed out to GRANT that the website lists the unpermitted Decatur location as the location of the McDERMOTT'S funeral establishment, she was told by GRANT that his "webmaster must have jumped the gun on the update."

- 13. Because the initial request to change location did not include a copy of the City of Las Vegas zoning permit for the Decatur location, Executive Director McGee sent an email to Grant instructing him to email her a copy.
- 14. Executive Director McGee also inquired as to whether the crematory located at the Western Ave. location would also be moving. GRANT responded stating that the crematory and storage facility would remain at the Western Ave. location and further stated, "We will not be conducting any services at the Western Avenue address once approval of the new location is completed . . ."
- 15. On February 20, 2024, Investigator Fazzino conducted an initial inspection of McDERMOTT'S proposed new facility at the Decatur location.
- 16. During the inspection, Investigator Fazzino documented that the establishment permit issued by the Board for McDERMOTT'S Western Ave. location was posted on the wall of the Decator location and that the licenses for GRANT, Funeral Director, and Jorge Medrano Ceja, Funeral Arranger, were also hanging on the wall.
- 17. During the inspection, Investigator Fazzino further observed that the Decatur location contained two offices and a reception area with operating phones, desks, chairs, and other furnishings. Investigator Fazzino observed paperwork on the desks. No staff were seen by Investigator Fazzino.
- 18. On or about February 20, 2024, Investigator Fazzino obtained from GRANT a copy of an Authorization to Embalm for Decedent Perez dated January 2, 2024, with McDERMOTT'S logo and address at the Decatur location.
- 19. On or about February 20, 2024, Investigator Fazzino obtained from GRANT a Funeral Arrangement and Statement of Funeral Goods and Services and a Cremation Authorization and Order for Disposition for Decedent Walls. Both documents were dated February 12, 2024, and had McDERMOTT'S logo and address at the Decatur location.
- 20. On or about February 21, 2024, Investigator Fazzino drove to the Decatur location. While in his car in the parking lot, Investigator Fazzino observed a woman enter the Decatur location. About

15 minutes later, Investigator Fazzino observed the woman exit the Decatur location carrying two bags marked with the McDERMOTT'S business name.

- 21. Approximately 10 minutes later, Investigator Fazzino observed a couple exiting a parked van and entering the Decatur location. Through the glass windows of the Decatur location, Investigator Fazzino observed the couple meet with GRANT and watched the woman fill out some paperwork in GRANT's presence.
- 22. About 15 minutes later, while the couple was still meeting with GRANT, Investigator Fazzino entered the facility and spoke with the receptionist who identified herself as Meghan.
- 23. When Investigator Fazzino asked Meghan if the couple was making funeral arrangements, Megan informed him that the couple was from Pahrump and were making funeral arrangements for their son.
- 24. Meghan told Investigator Fazzino that the woman who carried two bags to her car was picking up her father's cremated remains.
- 25. Investigator Fazzino pointed out to Meghan that the establishment permit issued by the Funeral Board and business license issued by the City of Las Vegas, both of which were posted on the wall at the Decatur location were, in fact, for the location on Western Avenue.
 - 26. Meghan responded that she only worked there and that she took direction from GRANT.
- 27. A few minutes later, Investigator Fazzino knocked on the door to the room where GRANT was meeting with the couple from Pahrump and asked GRANT to exit the room and meet Investigator Fazzino in the reception area with the paperwork that the couple was signing.
 - 28. GRANT exited the room with the paperwork and started to walk towards his office.
 - 29. GRANT stopped adjacent to his office and handed the paperwork to Investigator Fazzino.
- 30. Investigator Fazzino took the paperwork to the reception area and took pictures of the pages with his cell phone.
- 31. The paperwork was for funeral arrangements between the couple and McDERMOTT'S. The paperwork had McDERMOTT'S name and the Decatur address.

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- 32. At that time, Investigator Fazzino informed GRANT that GRANT was not authorized by the Board to operate at the Decatur location. GRANT stated that he could not operate at the Western Ave. location and would lose a lot of money if he could not currently operate from the Decatur location.
- On or about February 23, 2024, Executive Director McGee sent an email to GRANT and 33. again requested a copy of the zoning approval from the City of Las Vegas or the business license for the location.
- 34. GRANT replied via email with an attachment, that attachment being a Commercial Building Permit issued by the City of Las Vegas Development Services. No zoning information was noted in the document.
- 35. On or about March 1, 2024, GRANT sent an email to Executive Director McGee and stated:
 - "the Permit I sent you allows me to operate my office and handle my business operations. I just can't have viewings until the Special Use is approved. I am in that process now and will send that as soon as it's approved. However, according to Mr. Morphis at City of Las Vegas City Planning, I can, once approved by the Board, operate the BUSINESS part of my operations."
- 36. On March 5, 2024, Executive Director McGee sent an email to GRANT and instructed GRANT to submit verification of appropriate zoning for a funeral establishment, specifically a special use permit. Executive Director McGee further stated that the business license indicating appropriate zoning was a necessary document to complete the request for a change of location.
 - 37. On March 5, 2024, Grant responded to McGee's email and stated: "No. I need the Special Use before I can hold Viewings at my facility. The emails I sent you from Keith Morphis (June 13, 2023: Keith Morphis: "Under the City Code, you should be able to operate as an office, which is permitted by right, but wouldn't be able to HOST any Funeral related items, such as viewings") and the approvals I sent you show that the City said I could conduct my administrative office business (Arrangements, calls, etc.) right away. I just can't hold viewings in my Chapel until I have the Special Use Permit that I was instructed to apply for AFTER I was in my offices as it's, approximately, a 3 month process. I even confirmed all that today when I met with Las Vegas City Councilman and Mayor Pro Tem, Brian Knudsen. He assured me that he didn't see any issues with my Special Use request. I will get that to you as soon as I have it. In the meantime, I need to be able to meet families and handle arrangement paperwork in my new offices."

- 38. On or about March 13, 2024, Executive Director McGee called the City of Las Vegas business license office to inquire about the status of the license and zoning for McDERMOTT'S proposed location at the Decatur Location. Executive Director McGee was informed that the zoning on Decatur was class C1 and that a special use permit is needed to issue a business license at that location for a funeral home.
- 39. On March 13, 2024, the Board received a Regulatory Fee Report signed by GRANT for McDERMOTT'S for the reporting month of February 2024, reporting that McDERMOTT'S entered into 86 signed contracts in the month of February. The location address provided on the form was for the Western Ave. Location.
- 40. On March 19, 2024, Executive Director McGee sent an email to GRANT with the initial inspection report. In the email, McGee stated:

"As we discussed last week, your request for approval of a new location is incomplete pending your submission of a business license from the City of Las Vegas indicating that the location has proper zoning for a funeral establishment..."

- 41. On April 1, 2024, GRANT sent an email with a copy of business license number G72-01317 issued by the City of Las Vegas on March 21, 2024, to McDERMOTT'S for the Decatur location. The license stated that the license type was "Q05-Funeral Administrator."
- 42. Upon review of the email from GRANT and the attached business license, Executive Director McGee sent an email to GRANT asking if this business license allowed McDERMOTT'S to have services with a body present.
 - 43. GRANT responded:

"No. I'm in that process now. Probably won't have that until end of April/Early May. They said THIS just allows for paperwork/phones/etc. All the 'administrative' services we render."

- 44. On April 1, 2024, Executive Director McGee called the City of Las Vegas planning office to inquire about the type of license issued to McDERMOTT'S on or about March 21, 2024.
- 45. Executive Director McGee spoke with a representative of the City of Las Vegas who confirmed that a business license type "Q05- Funeral Administrator" is issued to a business conducting administrative office functions. The representative stated that a business license for a Funeral or

Cemetery is required for a funeral home conducting funeral activities. The representative stated that GRANT amended the business license request for McDERMOTT'S from a "funeral or cemetery" type license to a "funeral administrator" and, therefore, the funeral administrator business license type was issued. The representative stated that the technician notes on the file show that the technician communicating with Grant asked whether he would have bodies at the Decatur location to which Grant replied that he would not. The representative stated that no other business license requests for McDERMOTT'S were pending as of April 1, 2024.

- 46. On April 1, 2024, Executive Director McGee sent an email to Grant in which she stated that the request for approval to move McDERMOTT'S establishment permit from Western Avenue to Decatur remained pending. Executive Director McGee further stated that NAC 642.095(3) provides that the permit holder wishing to transfer his permit to a new location must not conduct business at the new location until he has been issued a revised permit by the Board indicating that the funeral establishment is being operated at the new location.
- 47. On April 2, 2024, based on the findings of the inspection, Executive Director McGee filed an Informal Administrative Complaint against RESPONDENTS.
- 48. On April 2, 2024, Executive Director McGee sent a Notice of Summary of Informal Complaint ("233B Letter") to RESPONDENTS.
- 49. As of the date of this Complaint, neither RESPONDENT has provided a response to the 233B letter.
- 50. On September 27, 2024, the Board's inspector prepared an Investigative Report concerning the matter.

CONCLUSIONS OF LAW

The Board has considered all relevant statutes and regulations, and specifically:

- 51. NRS 642.5175 sets out the grounds for which the Board may take certain disciplinary action, and states in pertinent part:
 - NRS 642.5175 Grounds. The following acts are grounds for which the Board may take disciplinary action against any person who holds a license, permit or certificate issued by the Board pursuant to this chapter or chapter

1		451 or 452 of NRS, or may refuse to issue such a license, permit or certificate to an applicant therefor:
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3		
4		 Unprofessional conduct. False or misleading advertising
5		ene.
6	52.	NRS 642.5174 defines "unprofessional conduct" as it relates to NRS 642.5175, and state
7	in pertinent p	art:
8		NRS 642.5174 "Unprofessional conduct" defined. For the purposes
9		of NRS 642.5175, unprofessional conduct includes:
10		1. Misrepresentation or fraud in the operation of a funeral establishment, direct cremation facility, cemetery or crematory, or the
11		practice of a funeral director or funeral arranger.
12		
13		11. Violation of any provision of this chapter, any regulation adopted
14		pursuant thereto or any order of the Board.
15		12. Violation of any state law or municipal or county ordinance or
16	N.	regulation affecting the handling, custody, care or transportation of dead human bodies, including, without limitation, chapters 440, 451 and 452 of
17		NRS.
18		13. Fraud or misrepresentation in obtaining a permit or license.
19		200
20		18. Unethical practices contrary to the public interest as determined
21		by the Board.
22		***
23	53.	NAC 642.095 sets out the requirements of a permit or license holder when they intend to
24	transfer their	place of business to a new location, and states in pertinent part:
25		NAC 642.095 Permit or license to operate funeral establishment,
26		direct cremation facility or crematory: Transfer of business to another
27		location; inspection of new location. (NRS 642.063) 1. If the holder of a permit or license, as applicable, to operate a funeral
28		establishment, direct cremation facility or crematory wishes to transfer his

- 1. A person shall not engage in or conduct, or hold himself or herself out as engaging in or conducting, the business of a funeral director unless the person is licensed as a funeral director by the Board.
- 2. The business of a funeral director must be conducted and engaged in at a funeral establishment or direct cremation facility.
- 57. NAC 642.180(4) sets out the requirement for a licensee to respond to the receipt of a 233B letter within 15 days, and states in pertinent part:

NAC 642.180 Procedure for disciplinary action.

- 4. Upon the receipt of a summary of an informal complaint that has been filed against him or her, a licensee shall submit to the Board a written response to the informal complaint within 15 days after the date on which the informal complaint was served. A response to an informal complaint must respond to the allegations made in the informal complaint and be accompanied by all documentation that would be useful to the staff and legal counsel in their review of the allegations made in the informal complaint and the responses made by the licensee to those allegations. Failure by a licensee to cooperate with the Board during an investigation of an informal complaint, including, without limitation, failing to respond timely to the Board regarding a summary of the informal complaint sent to the licensee by the staff pursuant to this subsection, is a ground for disciplinary action by the Board against the licensee.
- 5. If a licensee fails to respond as required pursuant to subsection 4, he or she shall be deemed to have admitted the allegations in the informal complaint. Based on these admissions, the Board may impose appropriate discipline on the licensee at the hearing on the informal complaint.
- 58. NRS 642.5176 sets out the authorized discipline as such:

NRS 642.5176 Authorized disciplinary action; private reprimands prohibited; orders imposing discipline deemed public records.

- 1. If the Board determines that a person who holds a license, permit or certificate issued by the Board pursuant to this chapter or chapter 451 or 452 of NRS has committed any of the acts set forth in NRS 642.5175, the Board may:
 - (a) Refuse to renew the license, permit or certificate;
 - (b) Revoke the license, permit or certificate;

- (c) Suspend the license, permit or certificate for a definite period or until further order of the Board;
- (d) Impose a fine of not more than \$5,000 for each act that constitutes a ground for disciplinary action;
- (e) Place the person on probation for a definite period subject to any reasonable conditions imposed by the Board;
 - (f) Administer a public reprimand; or
- (g) Impose any combination of disciplinary actions set forth in paragraphs (a) to (f), inclusive.
 - 2. The Board shall not administer a private reprimand.
- 3. An order that imposes discipline and the findings of fact and conclusions of law supporting that order are public records.

The Board, in considering the relevant statues and regulations and as evidenced by the facts described above, finds and concludes that RESPONDENTS committed the following violations of law:

- 1. RESPONDENTS violated NRS 642.5175(3) when they advertised via their website and Yelp that a McDERMOTT's funeral establishment existed at the Decatur location.
- 2. RESPONDENTS violated NRS 642.095 when they conducted business at the Decatur location before being issued a revised permit from the Board, and specifically by meeting with parties to transfer cremated remains, and meeting with parties to make funeral arrangements as described above in paragraphs 20-24 above.
- 3. RESPONDENTS violated NAC 642.150(1) by engaging in the business of preparing for funerals at the Decatur location.
- 4. GRANT violated NRS 642.340(2) when he engaged in and conducted the business of a funeral director at a location (the Decatur location) that was not a funeral establishment or direct cremation facility.
- 5. In the matter of the 233B letter that was sent on April 2, 2024, RESPONDENTS violated NRS 642.180(4) when they failed to submit to the Board a written response within 15 days.
 - 6. In each of the matters of at issue in this complaint, RESPONDENT GRANT failed to

1	properly manage the funeral establishment for which he is the manager, per NRS 642.345(3).
2	ORDER
3	IT IS HEREBY ORDERED, by unanimous decision of the board as follows:
4	7. RESPONDENT GRANT's Funeral Director license is hereby placed on PROBATION to
5	end two years from the date of this Order. During the time of PROBATION, GRANT is prohibited from
6	acting as the Managing Funeral Director of any establishment.
7	8. RESPONDENT MCDERMOTT'S Funeral Establishment permit is hereby placed on
8	PROBATION to end two years from the date of this Order.
9	9. RESPONDENTS shall pay a fine of \$15,000.00, fully due two years after the date of this
10	ORDER, with a payment arrangement plan to be submitted to and approved by the Executive Director
11	within 30 days, and each Respondent shall be jointly and severally liable for payment of the total fine of
12	\$15,000.00.
13	10. RESPONDENTS shall pay all reasonable and necessary attorney's fees and costs, in the
14	amount of, but only up to the amount of, \$2,000.00, as calculated by the report attached hereto as Exhibit
15	l (determined to be \$2,826.72), fully due two years after the date of this ORDER, with a payment
16	arrangement plan to be submitted to and approved by the Executive Director within 30 days, and each
17	Respondent shall be jointly and severally liable for payment of the total fees of \$2,000.00.
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1	11. Violation of any terms of this Order may constitute unprofessional conduct and be grounds
2	for further discipline against RESPONDENTS as described in NRS 642.5174(11).
3	DATED this 18th day of August, 2025.
4	
5	STATE OF NEVADA BOARD OF FUNERAL AND CEMETARY SERVICES
6	Delhano 20
7	By: No. Will Sharp Dr. Randy Sharp
8	Chairman of the Board
9	
10	Submitted by:
11	AARON D. FORD Attorney General
12	Attorney General
13	By: / s /Matthew Feeley MATTHEW FEELEY (Bar. No. 13336)
14	Deputy Attorney General
15	1 State of Nevada Way, Suite 100 Las Vegas, Nevada 89119
16	(702) 486-3120 Attorneys for the Nevada
17	Funeral & Cemetery Services Board
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CERTIFICATE OF SERVICE

I hereby certify that on the 22 day of August, 2025, I served a true and correct copy of the foregoing FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER by depositing a copy of the same in the United States mail, properly addressed, postage prepaid, CERTIFIED and REGULAR MAIL addressed as follows:

McDERMOTT'S Funeral and Crematory Service Christopher M. Grant 2121 Western Avenue, Suite 3A Las Vegas, NV, 89102

Certified Mail No. 9589 07105270 0042 9919 50

An Employee of the Nevada State Board of Funeral & Cemetery Services

EXHIBIT 1

Page 1 of 1

Office of the Attorney General

Listing Report with Task Codes

Date	Prof	Matter ID/Client Sort Matter Description Narrative	Component	Task Code	Units	Price	Value
Matter ID: 50913-153	913-153						
07/10/2025	MPF	50913-153/ Board of Funeral & Cemetery Services (20111) McDermott's Funeral and Cremation Service- Admin FB24-03 Draft Complaint	⊢	LIT PROS	3.00	157.04	471.12
07/11/2025	MPF	50913-153/ Board of Funeral & Cemetery Services (20111) McDermott's Funeral and Cremation Service- Admin FB24-03 Draft Complaint	⊬	LIT PROS	6.00	157.04	942.24
08/01/2025	MPF	50913-153/ Board of Funeral & Cemetery Services (20111) McDermott's Funeral and Cremation Service- Admin FB24-03 Prepare Exhibits	⊢	LIT PROS	3.00	157.04	471.12
08/03/2025	MPF	50913-153/ Board of Funeral & Cemetery Services (20111) McDermott's Funeral and Cremation Service- Admin FB24-03 Prepare for Hearing	⊢	LIT PROS	2.00	157.04	314.08
08/05/2025	MPF	50913-153/ Board of Funeral & Cemetery Services (20111) McDermott's Funeral and Cremation Service- Admin FB24-03 Prepare for Hearing	⊢	LIT PROS	1.00	157.04	157.04
08/06/2025	MPF	50913-153/ Board of Funeral & Cemetery Services (20111) McDermott's Funeral and Cremation Service- Admin FB24-03 Hearing on Disciplinary Complaint	H	HRG/APP	3.00	157.04	471.12
			Matter	Matter ID: 50913-153	18.00		2,826.72
				Grand Total:	18.00	33	\$2,826.72

Search for: 50913-153 Search by: Matter ID Stage: (all) Type: (all)